

|   |     |     | REALISATION |     |     |     |     |     | PROCESS |        | - / / / - |     |     |     |     |     | AAANITEN ANGE GUG  |
|---|-----|-----|-------------|-----|-----|-----|-----|-----|---------|--------|-----------|-----|-----|-----|-----|-----|--|
|   | MAN | _   | _           |     | _   |     | I   | I   |         | SUPPOR |           |     |     |     |     |     | MAINTENANCE SUBJECTS   |
|   | MAN | COR | PRV         | ACT | IMP | BUD | DOC | DTA | HSE     | IST    | MRQ       | OPT | RES | SER | SPP | TOL | California and the control of the call of  |
| Maintenance   |     |     | •           |     |     |     |     |     |         |        |           |     |     |     |     |     | Criticality analysis (RCM,)  |
| management  |     |     | •           |     |     |     |     |     |         |        |           |     |     |     |     |     | Maintenance and risk management (RBI,)   |
|   | •   |     |             |     |     |     |     |     |         |        |           |     |     |     |     |     | Value based maintenance  |
|   | •   |     |             |     |     |     |     |     |         |        |           |     |     |     |     |     | Total Productive Maintenance   |
|   |     |     |             |     |     | •   |     |     |         |        |           |     |     |     |     |     | Replacement investments  |
|   |     |     |             |     |     |     |     |     |         | •      |           |     |     |     |     |     | Facility management  |
|   |     |     |             |     |     |     |     |     |         |        | •         |     |     |     |     |     | RAMS management during design  |
|   |     |     |             |     |     |     |     |     |         |        | •         |     |     |     |     |     | Maintainability studies  |
|   |     |     |             |     |     |     |     |     |         |        | •         |     |     |     |     |     | Design out maintenance   |
|   |     |     |             |     |     |     |     |     |         |        | •         |     |     | _   |     |     |  |
|   |     |     |             |     |     |     |     |     |         |        | •         | _   |     |     |     |     | Integrated Logistic Support  |
|   |     |     |             |     |     |     |     |     |         |        |           | •   |     |     |     |     | Lean Maintenance   |
|   |     |     |             |     |     |     |     |     |         |        |           | •   |     |     |     |     | Decision making in maintenance   |
|   |     |     |             |     |     |     |     | •   |         |        |           |     |     |     |     |     | Performance Indicators & Dashboards  |
|   |     |     |             |     |     |     |     |     |         |        |           | •   |     |     |     |     | Benchmarking   |
|   |     |     |             |     |     |     |     |     |         |        |           | •   |     |     |     |     | Maintenance process diagnosis & audits   |
|   |     |     |             |     |     |     |     |     |         |        |           | •   |     |     |     |     | Customer satisfaction surveys  |
|   |     |     |             |     |     |     |     |     |         |        |           |     |     |     |     |     | ,  |
| Maintenance within  | •   |     |             |     |     |     |     |     |         |        |           |     |     |     |     |     | Relations between maintenance and other processes  |
| Physical Asset  | ·   |     |             |     |     |     | +   | +   | +       |        |           |     |     | +   |     |     | Maintenance process description – roles & responsibilities   |
|   |     |     |             |     |     |     | +   | +   | 1       | -      | -         |     |     | 1   |     |     |  |
| Vlanagement   | •   |     |             |     |     |     |     | 1   | 1       |        |           |     |     | 1   |     |     | Life cycle management  |
|   | •   |     |             |     |     |     |     |     |         |        |           |     |     |     |     |     | Life cycle extension   |
|   | •   |     |             |     |     |     |     |     |         |        |           |     |     |     |     |     | Maintenance, and investment decisions  |
|   | •   |     |             |     |     |     |     |     |         |        |           |     |     |     |     |     | Rebuilding & Reinvestment strategies   |
|   | •   |     |             |     |     |     |     |     |         |        |           |     |     |     |     |     | Relations with auditing & safety organizations   |
|   | •   |     |             |     |     |     |     |     |         |        |           |     |     |     |     |     | Uncertainty in maintenance management  |
|   | •   |     |             |     |     |     |     |     |         |        |           |     |     |     |     |     | Maintenance and Sustainability   |
|   | •   |     |             |     |     |     |     | 1   |         |        |           |     |     | 1   |     |     | Maintenance and industry 4.0   |
|   |     |     |             |     | _   |     |     | 1   | 1       |        | 1         |     |     | 1   |     |     | The state of the s |
| Maintana  |     |     | 1           | -   | 1   | 1   | 1   | 1   | 1       | 1      | 1         |     |     | 1   | 1   |     | Work propagation & coheduling  |
| Maintenance execution   |     |     |             | •   | -   |     |     | 1   | 1       |        |           |     |     | 1   |     |     | Work preparation & scheduling  |
|   |     |     |             | •   |     |     |     |     |         |        |           |     |     |     |     |     | Shutdown & turnaround management   |
|   |     |     |             | •   |     |     |     |     |         |        |           |     |     |     |     |     | e-maintenance  |
|   |     |     |             | •   |     |     |     |     |         |        |           |     |     |     |     |     | Operator Based Maintenance   |
|   |     |     |             | •   |     |     |     |     |         |        |           |     |     |     |     |     | Remote maintenance   |
|   |     |     |             | •   |     |     |     |     |         |        |           |     |     |     |     |     | Disassembly and reassembly processes   |
|   |     |     |             |     | •   |     |     |     |         |        |           |     |     |     |     |     | Reliability & maintainability improvements   |
|   |     |     |             |     | Ť   |     |     |     |         |        |           |     | •   |     |     |     | Relations between Operation and Maintenance staff  |
|   |     |     |             |     |     |     |     |     |         |        |           |     | •   |     |     |     |  |
|   |     | _   |             |     |     |     |     |     |         |        |           |     |     | •   |     |     | Contracting & outsourcing & insourcing   |
|   |     | •   |             |     |     |     |     |     |         |        |           |     |     |     |     |     | Qualification of equipment   |
|   |     |     |             |     |     |     |     | •   |         |        |           |     |     |     |     |     | Maintenance data collection  |
|   |     |     |             |     |     |     |     |     |         |        |           |     |     |     |     |     |  |
|   | _   |     |             |     |     |     |     |     |         |        |           |     |     |     | 1   |     | FRACAS (Failure Reporting Analysis Corrective Action System)   |
| Maintenance   | •   |     |             |     |     |     |     |     |         |        |           |     |     |     |     |     | the territories and the territories are the te |
|   | •   |     |             |     |     |     |     | •   |         |        |           |     |     |     |     |     | Big data for maintenance and asset management  |
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|   | •   | •   |             |     |     |     |     | •   |         |        |           |     |     |     |     |     | Big data for maintenance and asset management<br>Fault diagnosis   |
|   |     | •   |             | •   |     |     |     | •   |         |        |           |     |     |     |     |     | Big data for maintenance and asset management Fault diagnosis Condition monitoring techniques (vibration analysis, thermography,   |
|   | •   | •   |             | _   |     |     |     | •   |         |        |           |     |     |     |     |     | Big data for maintenance and asset management Fault diagnosis Condition monitoring techniques (vibration analysis, thermography, tribology, etc.)  |
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| Health, safety and environment in maintenance                         |     |     |             | •   |     |     |     |     | •       | •      |           |     |     |     |     | •   | Big data for maintenance and asset management Fault diagnosis Condition monitoring techniques (vibration analysis, thermography, tribology, etc.) Non Destructive Testing (ultrasonic testing, Eddy current, radiograph etc.) Diagnosis & Prognosis and Predictive maintenance Maintenance of real estates Augmented reality techniques Robotics and remote handling Equipment health analysis Ageing and degradation mechanism modelling Remaining useful life assessment Root Cause Analysis Human error analysis Modelling and simulation of maintenance strategies Maintenance tasks modelling and simulation  Occupational diseases and accidents Risk assessment in maintenance Good practices in safety Good practices in environment preservation  |
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| Health, safety and environment in maintenance                         |     |     |             | •   |     |     | _   |     | •       |        |           |     |     |     |     | •   | Big data for maintenance and asset management Fault diagnosis Condition monitoring techniques (vibration analysis, thermography, tribology, etc.) Non Destructive Testing (ultrasonic testing, Eddy current, radiograph etc.) Diagnosis & Prognosis and Predictive maintenance Maintenance of real estates Augmented reality techniques Robotics and remote handling Equipment health analysis Ageing and degradation mechanism modelling Remaining useful life assessment Root Cause Analysis Human error analysis Modelling and simulation of maintenance strategies Maintenance tasks modelling and simulation  Occupational diseases and accidents Risk assessment in maintenance Good practices in safety Good practices in environment preservation  Budgetary control Maintenance documents Maintenance standards Maintenance knowledge & best practices  |
| Health, safety and environment in maintenance                         |     |     |             | •   |     |     | •   |     | •       |        |           |     |     |     |     | •   | Big data for maintenance and asset management Fault diagnosis Condition monitoring techniques (vibration analysis, thermography, tribology, etc.) Non Destructive Testing (ultrasonic testing, Eddy current, radiograph etc.) Diagnosis & Prognosis and Predictive maintenance Maintenance of real estates Augmented reality techniques Robotics and remote handling Equipment health analysis Ageing and degradation mechanism modelling Remaining useful life assessment Root Cause Analysis Human error analysis Modelling and simulation of maintenance strategies Maintenance tasks modelling and simulation  Occupational diseases and accidents Risk assessment in maintenance Good practices in safety Good practices in environment preservation  Budgetary control Maintenance documents Maintenance strandards Maintenance kraining in maintenance, E-learning in maintenance   |
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| Health, safety and environment in maintenance                         |     |     |             | •   |     | •   | •   |     | •       |        |           |     |     |     | _   | •   | Big data for maintenance and asset management Fault diagnosis Condition monitoring techniques (vibration analysis, thermography, tribology, etc.) Non Destructive Testing (ultrasonic testing, Eddy current, radiograph etc.) Diagnosis & Prognosis and Predictive maintenance Maintenance of real estates Augmented reality techniques Robotics and remote handling Equipment health analysis Ageing and degradation mechanism modelling Remaining useful life assessment Root Cause Analysis Human error analysis Modelling and simulation of maintenance strategies Maintenance tasks modelling and simulation  Occupational diseases and accidents Risk assessment in maintenance Good practices in safety Good practices in environment preservation  Budgetary control Maintenance documents Maintenance strandards Maintenance knowledge & best practices Education & training in maintenance, E-learning in maintenance Competences, qualification and Certification of maintenance person Spare part management Obsolescence management   |
| Health, safety and environment in maintenance                         |     |     |             | •   |     | •   | •   |     | •       |        |           |     |     |     | _   | •   | Big data for maintenance and asset management Fault diagnosis Condition monitoring techniques (vibration analysis, thermography, tribology, etc.) Non Destructive Testing (ultrasonic testing, Eddy current, radiograph etc.) Diagnosis & Prognosis and Predictive maintenance Maintenance of real estates Augmented reality techniques Robotics and remote handling Equipment health analysis Ageing and degradation mechanism modelling Remaining useful life assessment Root Cause Analysis Human error analysis Modelling and simulation of maintenance strategies Maintenance tasks modelling and simulation  Occupational diseases and accidents Risk assessment in maintenance Good practices in safety Good practices in environment preservation  Budgetary control Maintenance documents Maintenance strandards Maintenance knowledge & best practices Education & training in maintenance, E-learning in maintenance Competences, qualification and Certification of maintenance person Spare part management Obsolescence management Maintenance Information Systems   |
| Health, safety and environment in maintenance                         |     |     |             | •   |     |     | •   |     | •       |        |           |     |     |     | _   | •   | Big data for maintenance and asset management Fault diagnosis Condition monitoring techniques (vibration analysis, thermography, tribology, etc.) Non Destructive Testing (ultrasonic testing, Eddy current, radiograph etc.) Diagnosis & Prognosis and Predictive maintenance Maintenance of real estates Augmented reality techniques Robotics and remote handling Equipment health analysis Ageing and degradation mechanism modelling Remaining useful life assessment Root Cause Analysis Human error analysis Modelling and simulation of maintenance strategies Maintenance tasks modelling and simulation  Occupational diseases and accidents Risk assessment in maintenance Good practices in safety Good practices in environment preservation  Budgetary control Maintenance standards Dosolescence management Maintenance Information Systems Instrumentation & Wireless techniques   |
| Health, safety and environment in maintenance                         |     |     |             | •   |     |     | •   |     | •       |        |           |     |     |     | _   | •   | Big data for maintenance and asset management Fault diagnosis Condition monitoring techniques (vibration analysis, thermography, tribology, etc.) Non Destructive Testing (ultrasonic testing, Eddy current, radiograph etc.) Diagnosis & Prognosis and Predictive maintenance Maintenance of real estates Augmented reality techniques Robotics and remote handling Equipment health analysis Ageing and degradation mechanism modelling Remaining useful life assessment Root Cause Analysis Human error analysis Modelling and simulation of maintenance strategies Maintenance tasks modelling and simulation Occupational diseases and accidents Risk assessment in maintenance Good practices in safety Good practices in environment preservation  Budgetary control Maintenance documents Maintenance knowledge & best practices Education & training in maintenance, E-learning in maintenance Competences, qualification and Certification of maintenance personr Spare part management Obsolescence management Maintenance Information Systems Instrumentation & Wireless techniques Visualization for maintenance diagnosis  |
| engineering techniques  Health, safety and                            |     |     |             | •   |     | •   | •   |     | •       |        |           |     |     |     | _   | •   | Big data for maintenance and asset management Fault diagnosis Condition monitoring techniques (vibration analysis, thermography, tribology, etc.) Non Destructive Testing (ultrasonic testing, Eddy current, radiograph etc.) Diagnosis & Prognosis and Predictive maintenance Maintenance of real estates Augmented reality techniques Robotics and remote handling Equipment health analysis Ageing and degradation mechanism modelling Remaining useful life assessment Root Cause Analysis Human error analysis Modelling and simulation of maintenance strategies Maintenance tasks modelling and simulation  Occupational diseases and accidents Risk assessment in maintenance Good practices in safety Good practices in environment preservation  Budgetary control Maintenance knowledge & best practices Education & training in maintenance, E-learning in maintenance Competences, qualification and Certification of maintenance personr Spare part management Maintenance Information Systems Instrumentation & Wireless techniques Visualization for maintenance diagnosis Traceability  |
| Health, safety and environment in maintenance                         |     |     |             | •   |     |     | •   |     | •       |        |           |     |     |     | _   | •   | Big data for maintenance and asset management Fault diagnosis Condition monitoring techniques (vibration analysis, thermography, tribology, etc.) Non Destructive Testing (ultrasonic testing, Eddy current, radiograph etc.) Diagnosis & Prognosis and Predictive maintenance Maintenance of real estates Augmented reality techniques Robotics and remote handling Equipment health analysis Ageing and degradation mechanism modelling Remaining useful life assessment Root Cause Analysis Human error analysis Modelling and simulation of maintenance strategies Maintenance tasks modelling and simulation Occupational diseases and accidents Risk assessment in maintenance Good practices in safety Good practices in environment preservation  Budgetary control Maintenance documents Maintenance knowledge & best practices Education & training in maintenance, E-learning in maintenance Competences, qualification and Certification of maintenance personr Spare part management Obsolescence management Maintenance Information Systems Instrumentation & Wireless techniques Visualization for maintenance diagnosis  |

MAN - Manage maintenance (strategy and improvement, human resources, continuous improvement, compliance, etc.)

COR - Restore the items in required state(Diagnose the state of the faulty item)(see ACT process for tasks implementation)

## PRV - Prevent undesirable events by avoiding failures and faults

(Characterize undesirable events and use and update maintenance plans) (see ACT process for tasks implementation)

ACT - Implement preventive and/or corrective actions on the item

IMP - Improve the items

BUD - Budget maintenance of items

DOC - Deliver the operational documentation

DTA - Manage data

 $\label{eq:HSE-ensure} \textbf{HSE-Ensure personal health and safety to individuals and preserve environment in maintenance}$ 

IST - Provide the needed infrastructures

MRQ - Deliver maintenance requirements during items design and modification

OPT - Improve the results

RES - Provide internal human resources

SER - Provide external maintenance services

SPP - Deliver spare parts

 $\ensuremath{\mathsf{TOL}}$  - Deliver the tools, support equipment and information system